

# Proposals for Older Adult Mental Health inpatient beds in Walsall



**Engagement period closes 22 December 2017**

## What is this document about?

This document tells you about exciting new plans for older adult mental health services in Walsall.

We are aiming to relocate our two older adult mental health inpatient wards from Bloxwich Hospital to brand new, purpose-built wards at Dorothy Pattison Hospital.

We will discuss why this change is needed, what options we have looked at, why we have chosen the preferred option and how you can get involved or share your views with us.

So, if you live in Walsall and are interested in the future of local mental health services, please take the time to:

- Read this engagement document
- Come to one of our engagement events
- Comment on our proposals



# Who provides older adult inpatient services in Walsall?

## **Dudley and Walsall Mental Health Partnership NHS Trust**

Is the local mental health trust (organisation) that provides mental health services for Dudley and Walsall. This document and engagement **ONLY** relates to Walsall services.

## **Walsall Clinical Commissioning Group (CCG)**

Is the local NHS body responsible for commissioning health care services and improving people's health and wellbeing across Walsall.

## **Walsall Adult Social Care**

Is the directorate of Walsall Borough Council which deals with the Council's social services responsibilities for adults and their carers.

## What do services look like now?

Mental health services in Walsall have changed significantly for the better over the last few years. We have seen great improvements in the way people are treated for more severe mental health problems, including increased focus and investment in primary care and community services as an alternative to treatment in hospital settings.

As part of this journey, older adult mental health services in Walsall have been through a transformation programme to strengthen care provided in the community, offering more choice and services closer to home. This has included developing nurse roles in primary care, working with GPs and the wider primary care teams, enhancing the Community Mental Health Team so that it is available for longer hours across seven days, re-providing the day service in the community, and now the last part of the journey, to provide inpatient beds in a brand new, purpose-built, modern environment.

This proposal takes that journey one further step down the road to modern and effective mental health services. It asks you to consider the proposed changes with the aim of improving quality and making services more fit for purpose.

Older adult inpatient beds are currently provided across two wards at Bloxwich Hospital:

### **Cedars Ward – 20 beds, both genders**

This ward provides care for patients with functional mental illnesses such as schizophrenia or bipolar disorder

### **Linden Ward – 16 beds, both genders**

This ward provides care for patients with dementia

## Why do we need to change?

Bloxwich Hospital was originally built as a private house in 1830. From 1929 to 1948 it became a maternity and child welfare hospital before becoming a maternity home until 1981. It became a psychiatric hospital in 1994, originally a temporary arrangement whilst Dorothy Pattison Hospital was being built in Alumwell Close, adjacent to Walsall Manor Hospital.

Historically, older adult inpatient beds for Walsall were provided at St. Matthew's Hospital in Burntwood, which closed in 1995. Unfortunately, the inpatient facilities

being built for both adults and older adults at Dorothy Pattison Hospital were not ready for use at the time that St. Matthew's Hospital closed.

As an interim arrangement, the older adult wards were moved into Bloxwich Hospital and the adult wards were moved to St. Margaret's Hospital at Great Barr. Eighteen months later the adult wards moved to Dorothy Pattison Hospital but a decision was made to leave older adults at Bloxwich Hospital and utilise the proposed space at Dorothy Pattison Hospital for rehabilitation beds.

As Bloxwich Hospital was not purpose built for Older Adult inpatients, the current ward environment and layout can provide challenges in providing enough day space for service user groups and therapeutic activities within the constraints of the current building. As a result, our commissioners and regulators are supportive of the Trust exploring alternative options as a way of continually trying to provide an improved level of service for Older Adults Inpatients. This is supported by our estates strategy that aims to establish long-term sustainable inpatient facilities within current building portfolios to support the delivery of high-quality care.

Alongside this, the Trust is faced with a very challenging financial environment. In 2017/18 we need to deliver savings in the region of £3.8m. This proposal is one of a number of transformational schemes that will help deliver savings and bring about improvements for service users and carers by offering care more tailored to individual needs in an environment that is more appropriate for their care.

## **What are the proposals?**

Our Trust, along with Walsall CCG, has reviewed the requirements for the provision of inpatient older adult beds in Walsall, including numbers needed and the most appropriate location for these services.

We are proposing to relocate our two wards at Bloxwich Hospital to provide 15 functional beds and 10 dementia beds in a new, purpose-built accommodation at Dorothy Pattison Hospital.

The reduction in beds is based on a number of factors including demand for the service and providing the most appropriate care for patients – whether that is in the community or in a hospital setting.

These proposals are supported by the new model for older adult mental health services that aims to provide:

- More care in, or closer to, a person's own home.

- Support, treatment and intervention provided as early as possible in the care pathway.
- Care tailored to take more account of the individual's own needs and wishes where at all feasible and clinically appropriate.
- Professionals from health, social care and other agencies working together throughout our mental health teams.
- An increase in evidence-based treatments.

We have already made progress in a number of areas to transform services including:

- Developed new roles in primary care whilst working closely with GPs and the wider primary care team to provide an earlier assessment and sign posting into services when required.
- Relocated the day service into the community, working with other agencies to provide therapeutic activities closer to patients' homes.
- Extended the community team so that they are now available for longer hours and at weekends.
- Enhanced the community team so that a rapid response can be provided to patients in crisis or urgent need.

## Developing accommodation options

When reviewing where to provide services we looked at a number of potential accommodation options. We started with a list of nine and three were taken forward to be considered further:

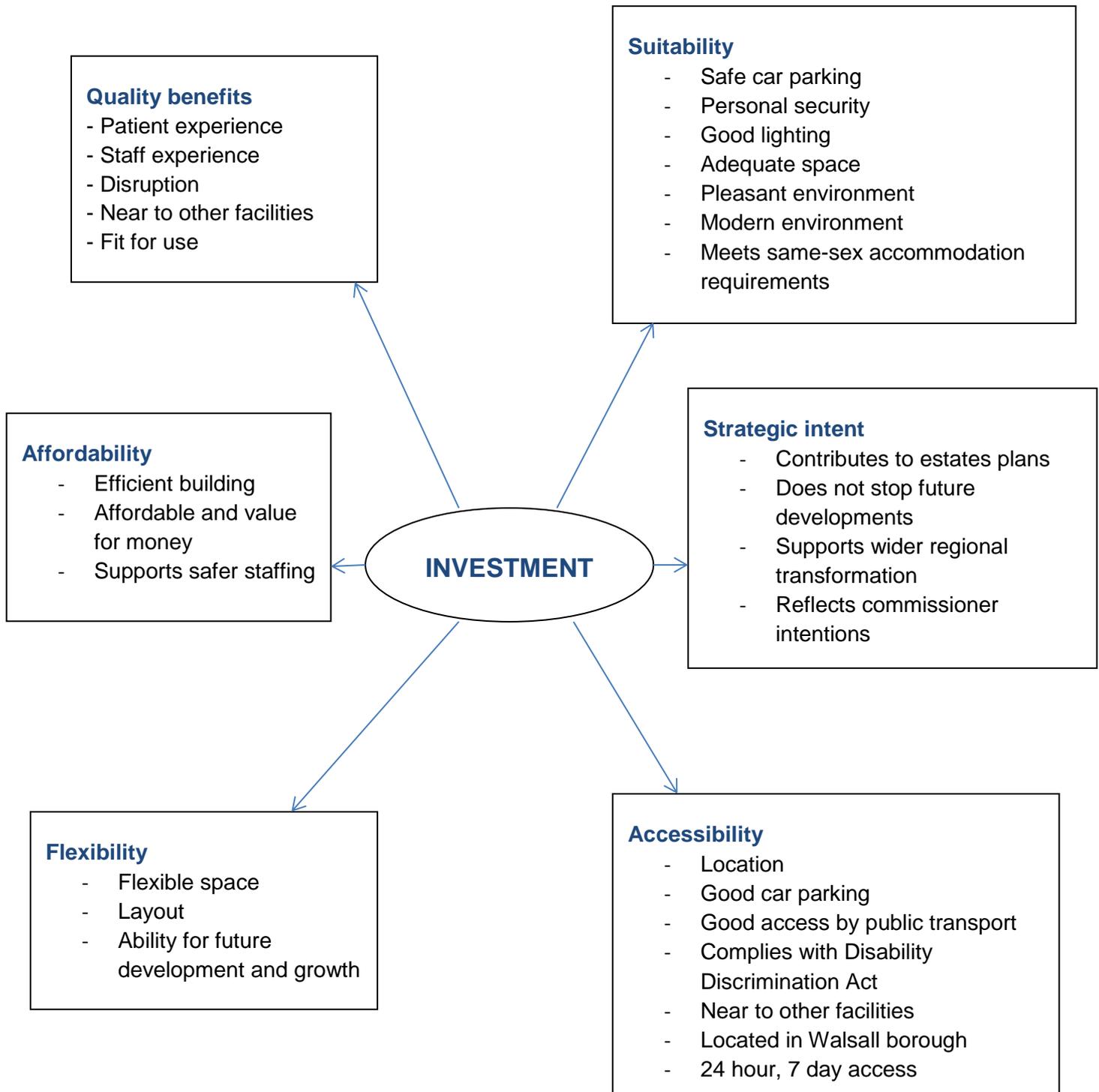
**Option 1** - Do nothing

**Option 2** - Refurbish the Bloxwich Hospital site

**Option 3** - Relocate the beds to a new purpose-built building at Dorothy Pattison Hospital

A team of clinicians, Experts by Experience, clinical managers and estates staff looked at the three options in more detail. They evaluated each by identifying criteria to score the options against. They looked at what is needed to provide safe, appropriate and sustainable accommodation for older adult inpatients. The diagram overleaf shows the criteria identified.

## Scoring criteria



After an assessment process where we looked at the options carefully and scored them against the criteria, the option to relocate to Dorothy Pattison Hospital was ranked first with a score of 93%, which was reached with full agreement of every member of the project team. The 'do nothing' option came last, scoring 24% with the refurbishment of Bloxwich Hospital coming second with a score of 26%.

The following table shows both the benefits and drawbacks to relocating to Dorothy Pattison Hospital as identified by the project group.

Criteria	Comment/Assessment
Quality benefits	<ul style="list-style-type: none"> <li>• No disruption to patients, carers and staff during construction.</li> <li>• Patients and staff will have a modern, purpose-built facility that is fit for purpose.</li> <li>• Access to resources such as the canteen, multi-faith room and gym.</li> <li>• Adjacent to other facilities and amenities.</li> <li>• Will have the support of the Dorothy Pattison Hospital site including nursing, medical, on-call and support services.</li> <li>• Some staff will not support this option as they have strong emotional ties to the Bloxwich site.</li> <li>• Supports new service lines.</li> <li>• Sharing a location with acute services may see incidents.</li> <li>• May meet public opposition.</li> </ul>
Suitability	<ul style="list-style-type: none"> <li>• Safe car parking for staff and visitors.</li> <li>• Safe site for patients, staff and visitors.</li> <li>• Good lighting.</li> <li>• Adequate space.</li> <li>• Purpose-built, modern environment.</li> <li>• Meets requirements for same-sex accommodation.</li> <li>• Wider group of staff to respond to incidents.</li> <li>• Improved access to on-call.</li> <li>• Easy access to A&amp;E and other facilities at Walsall Manor Hospital which may reduce the need for transfers.</li> </ul>
Affordability	<ul style="list-style-type: none"> <li>• A purpose-built environment with en-suite rooms.</li> <li>• Recurrent efficiencies will be delivered.</li> <li>• Capital investment required significantly less than option two and representing value for money.</li> <li>• Environment provided is cost effective and will support improved safer staffing.</li> <li>• Recurrent costs should reduce.</li> </ul>
Strategic Intent	<ul style="list-style-type: none"> <li>• Trust still has capital resources available for future developments.</li> <li>• Does not prevent any potential developments across the Black Country as part of wider strategy which includes ability to grow services and generate income.</li> <li>• Delivers Trust estates strategy.</li> <li>• Reflects commissioner intentions and will be supported by the CCG.</li> </ul>

Flexibility	<ul style="list-style-type: none"> <li>• Ability to arrange space to maximise effectiveness with three potential options.</li> <li>• Site still retains space for future developments and growth.</li> <li>• A new build option can reflect exact requirements.</li> </ul>
Accessibility	<ul style="list-style-type: none"> <li>• Good car parking.</li> <li>• Located in the Walsall borough.</li> <li>• Good access by public transport.</li> <li>• Adjacent to the acute hospital and other services and facilities.</li> <li>• Complies with Disability Discrimination Act.</li> <li>• 24 hour, 7 day access.</li> </ul>

## What will change?

The relocation being proposed will deliver a more efficient service in brand new accommodation with all the benefits of sharing a site with the adult wards and being adjacent to the acute hospital (Walsall Manor Hospital). The site is also nearer to Walsall town centre with better transport links. Our clinical teams will relocate with the wards.

Following public engagement, we will continue discussion at a local and regional level in terms of the resources required to progress the development and the procurement process required to secure a contractor. Detailed plans will be developed and clinical and service user/carer participation will be critical to ensure the right environment is developed for those using the wards.

Walsall's population is varied and we need to make sure that our services meet the needs of all groups. An Equality Impact Assessment has been completed making sure that all nine national equality strands are supported and reflected upon within any transformation plans. The nine strands of equality are; age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex and sexual orientation.



## Have your say

We would like as many people as possible to have the opportunity to tell us what they think about our plans. If you have any concerns, comments, or need any further clarification then we're waiting to hear from you.

You can let us know what you think about our plans by:

- Completing the feedback form at the end of this document
- Writing to us at:

Clinical Service Development Team  
Dudley and Walsall Mental Health Partnership NHS Trust  
2<sup>nd</sup> Floor, Trafalgar House  
47-49 King Street  
Dudley  
DY2 8PS

- Emailing us at: [dwmh.communication@nhs.net](mailto:dwmh.communication@nhs.net)
- Speaking to us on 01384 325022

If you would like some help to complete the response form or require this document in another format or language, please contact us on 01384 325022 or email [dwmh.communication@nhs.net](mailto:dwmh.communication@nhs.net).

The closing date for comments is **Friday 22 December 2017**.

If you have a concern or complaint, you may wish to contact the Service Experience Desk. You can contact them on:

**Tel:** 0300 555 0535

**Email:** [SED.dwmh@nhs.net](mailto:SED.dwmh@nhs.net)

**Address:** Service Experience Desk, 2<sup>nd</sup> Floor, Trafalgar House, 47-49 King Street, Dudley, DY2 8PS

**Freedom of Information:** We are bound by the rules of the Freedom of Information Act (2000). This means that we may publish or release all the information contained in your response. If you ask us to keep information you give us confidential, we can only do so in line with our obligations under the Act.

## **Engagement events**

**Bloxwich Hospital** – There will be an opportunity for patients and carers to tell us what you think about these plans in the weekly Time to Remember session on Linden ward, Thursday 2 – 3pm and Social Hour on Cedars ward, Friday 2 – 3pm.

We will also be offering one-to-one appointments with service users and their carers/families if required.

## **Poster Campaign**

We will have posters with feedback sheets and comments boxes available at the following locations on the dates indicated:

### ***Bloxwich Hospital***

Main reception

Reeves Street, Bloxwich, WS3 2JJ

From Monday 13 November to Friday 22 December

### ***Dorothy Pattison Hospital***

Main Reception and Outpatient Department

Alumwell Road, Walsall, WS2 9XH

From Monday 13 November to Friday 22 December

### ***Walsall Manor Hospital***

Costa Coffee, Moat Road, Walsall, WS2 9PS

From Monday 1 December to Friday 22 December

## **Dementia cafes**

We will have posters with feedback sheets and comments boxes available at the following locations on the dates indicated:

### ***Walsall Manor Hospital Dementia Café***

Moat Road, Walsall, WS2 9PS

Thursday 23 November from 2pm to 4pm

### ***Aldridge Dementia Café***

Old Rectory Gardens, The Green,

Aldridge, Walsall, WS9 8UP

Tuesday 28 November from 2pm to 4pm

## What happens next?

We will take into account all the views expressed and comments received. The analysis of the responses will be carried out by the Clinical Service Development Team within the Trust.

Although we will not be able to respond to every individual, we will publish a summary of the responses on the Trust's website showing how those responses have been responded to and addressed; they will form part of our full business case. It should be noted that the Trust's ability to progress this development is dependent on authorisation from NHS Improvement (NHSI).

This summary will be posted on our website [www.dwmh.nhs.uk](http://www.dwmh.nhs.uk) alternatively, you can request a paper copy by calling 01384 325022 or emailing [dwmh.communication@nhs.net](mailto:dwmh.communication@nhs.net)

Following this engagement, we will continue to work with service users and carers, local clinicians and Experts by Experience to develop our plans and create an environment that meets all our needs.

### **Throughout our engagement process we will:**

- Provide the opportunity for people to feedback throughout the engagement process, allowing a 4-6 week timeframe.
- Be clear about our plans, who may be affected, what questions are being asked and the timescale for responses.
- Ensure that the engagement is clear, concise and widely accessible.
- Give feedback regarding the responses received and how the engagement process has influenced plans.
- Monitor the organisation's effectiveness of the engagement.
- Ensuring the engagement follows best practice.

If you have any comments about these principles in relation to the engagement process, please write to:

Clinical Service Development Team  
Dudley and Walsall Mental Health Partnership NHS Trust  
2<sup>nd</sup> Floor, Trafalgar House  
47-49 King Street  
Dudley  
West Midlands  
DY2 8PS

## Feedback form

Please leave any comments or feedback you have in the box below around the proposed changes to move our older adult inpatient beds from Bloxwich Hospital to Dorothy Pattison Hospital.

You can also send your comments or feedback to us by:

- Emailing us at: [dwmh.communication@nhs.net](mailto:dwmh.communication@nhs.net)
- Speaking to us on 01384 325022
- Coming to one of our engagement events, details can be found on page 11 or on our website [www.dwmh.nhs.uk](http://www.dwmh.nhs.uk)

## **Equality and Diversity**

You do not need to complete this part of the form if you wish not to, but it would help us to better analyse the responses received.

How would you describe yourself? (tick one box only)

- A mental health service user
- An unpaid carer/supporter
- A member of NHS staff
- A member of social care staff
- A member of the public
- Other

Are you Male or Female? (Please circle)

What age group are you in?

- 18 or under
- 19-40
- 41-60
- 61-80
- 81 or over

What is your ethnic origin?

- White British
- Other White Background
- Mixed Background
- Asian/Asian British
- Black/Black British
- Chinese
- Other

Please let us have the first part of your post code? (For instance WS7)\_\_\_\_\_