

ANNUAL GENERAL MEETING

25th September 2013

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ANNUAL GENERAL MEETING

ANNUAL REPORT 2012/13

Glyn Shaw
Chairman

Gary Graham
Chief Executive Officer

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What do we do?

We provide a range of mental health services across Dudley and Walsall in the West Midlands (and beyond) including:

- Community mental health services for children, adults & older people
- Inpatient services for adults and older people
- Primary Care Mental Health services (including IAPT)
- Mental Health Social Care Services (via local authority partnerships)
- Psychological Therapies
- Substance Misuse Services
- Employment, education and training support for people with mental health problems
- Specialist Deaf CAMHS (national hub)



What we do well

- Small and flexible organisation, responsive to change and challenge
- Openness and transparency
- Strong relationships with commissioners and excellent local health economy knowledge
- Reputation for good service quality
- Good engagement with service users, carers, agencies and community groups
- Consistent high performance
- Successful integration of two culturally and operationally different services
- Responding to challenges, quickly and effectively



Our Achievements in 2012/13

- Introduced a new adult community services model that improves access and pathways
- Opened a new facility at Canalside and expanded our use of Blakenhall Village Centre
- A new Ambleside Ward at Dorothy Pattison Hospital in Walsall was opened
- Commissioned Kooth online counselling for young people
- Developed services to provide support for military veterans
- 24 newly qualified nurses were recruited to work within Adults of Working Age and Older Adults mental health services
- Embedded a Service Experience Desk for complaints, compliments and PALs



Our Achievements in 2012/13 cont...

- The Trust hosted its first international conference, which was on the subject of Psychodynamic Psychiatry
- We also partnered with our local councils and safeguarding boards to host a parental mental health conference
- Celebrated Dignity in Action Day and created Dignity Champions
- The Trust's first flagship community event "A Talk in the Park" was held to mark World Mental Health Day.
- Launched 'Triangle of Care' ensuring service users, carers and staff are equally involved in the ultimate aim of recovery for a service user
- We joined forces with the University of Wolverhampton to launch a new masters programme, the MSc/MA in Mental Health



Our Achievements in 2012/13 cont...

- AIMS accreditation was achieved for our inpatient services
- Excellent 'PEAT' scores were achieved
- Junior Doctor training commended by the West Midlands Deanery
- The Vocational Employment Team was awarded 'Centre of Excellence' status for its development of the Individual Placement and Support model of Supported Employment
- All statutory performance and contractual targets were met, achieving a governance risk rating of 0 (the highest possible) and a financial risk rating of 4 (5 is the highest achievable).
- Significant progress was made on our Foundation Trust application, taking part in Monitor's final assessment stage



ANNUAL FINANCIAL REVIEW

FINANCIAL STATEMENTS 2012/13

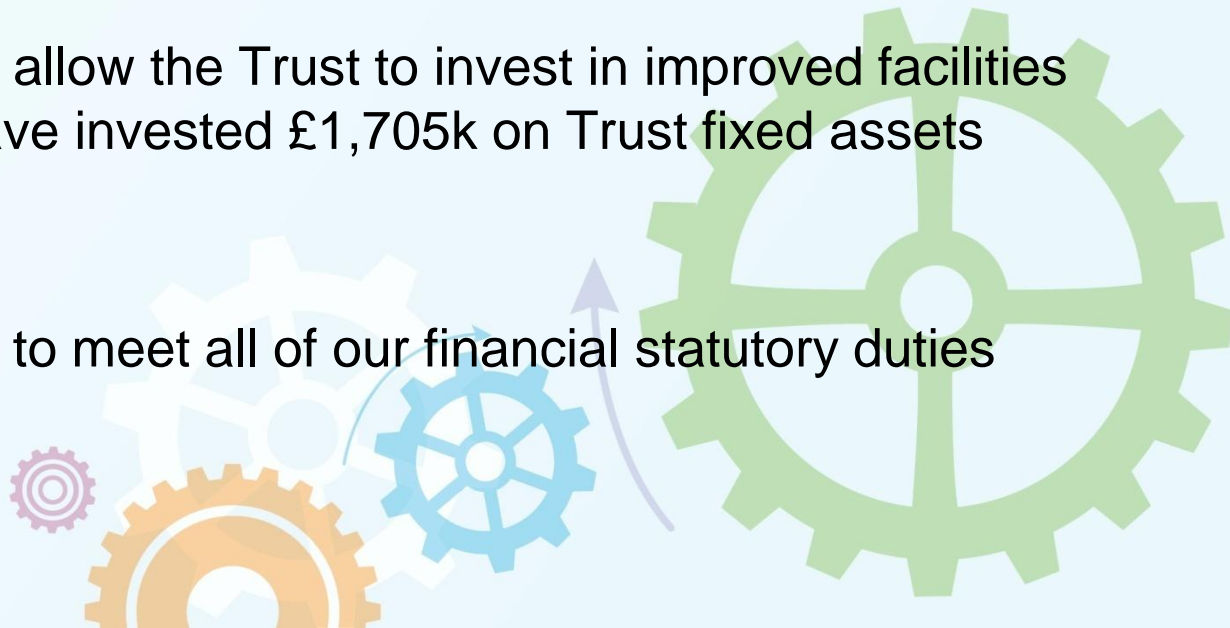
Dinah McLannahan
**Acting Director of Finance &
Performance**

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Annual Accounts 2012/13

- We have continued to build financial strength since our inception in 2008
- We have delivered a surplus of £3,575k for the year versus a forecasted figure of £1,800k and against a prior year figure of £1,163k
- Financial surpluses allow the Trust to invest in improved facilities for patients. We have invested £1,705k on Trust fixed assets during 2012/13
- We have continued to meet all of our financial statutory duties



Statutory Duties

Statutory Duty	Achieved
Ensuring expenditure does not exceed income	✓
Remain within approved Capital Resource Limit	✓
Achieve a capital cost absorption rate of 3.5%	✓
Remain within the approved External Financing Limit	✓



Capital Resource Limit

- There have been significant improvements made to the Trust's estate, improving the environment for service users, improving the IT infrastructure of the Trust, and contributing towards carbon footprint reduction



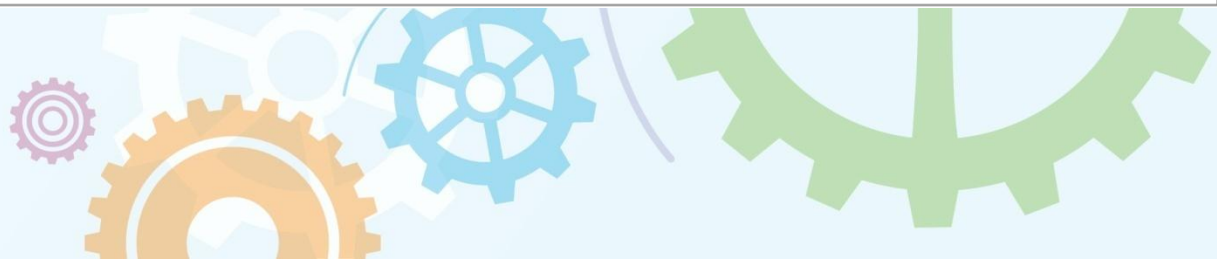
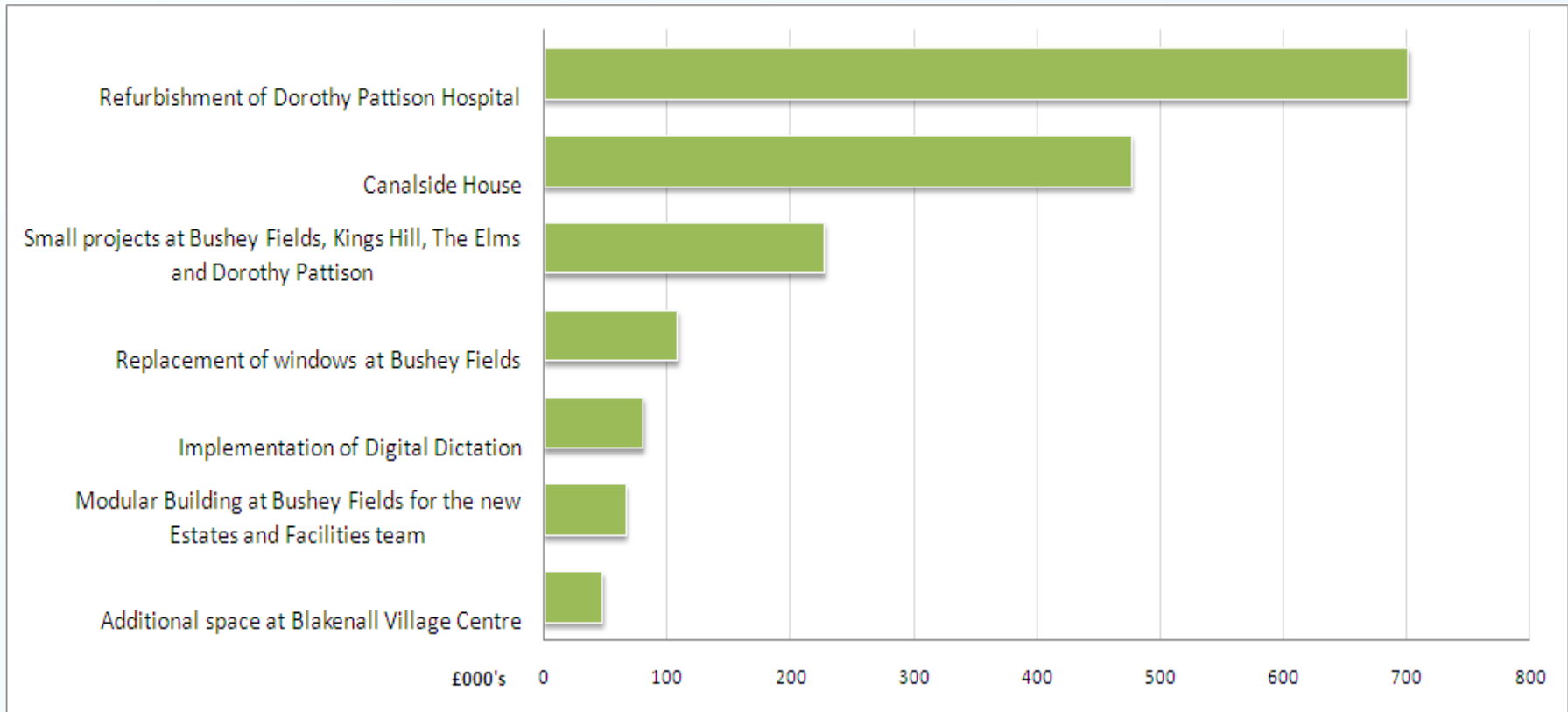
Capital Resource Limit

Investments include:

- Improvements to Dorothy Pattison Hospital of £701k
- New facility at Canalside capital works of £476k
- Improvements to Bushey Fields Hospital of £203k
and
- Trust wide IT improvements totalling £80k

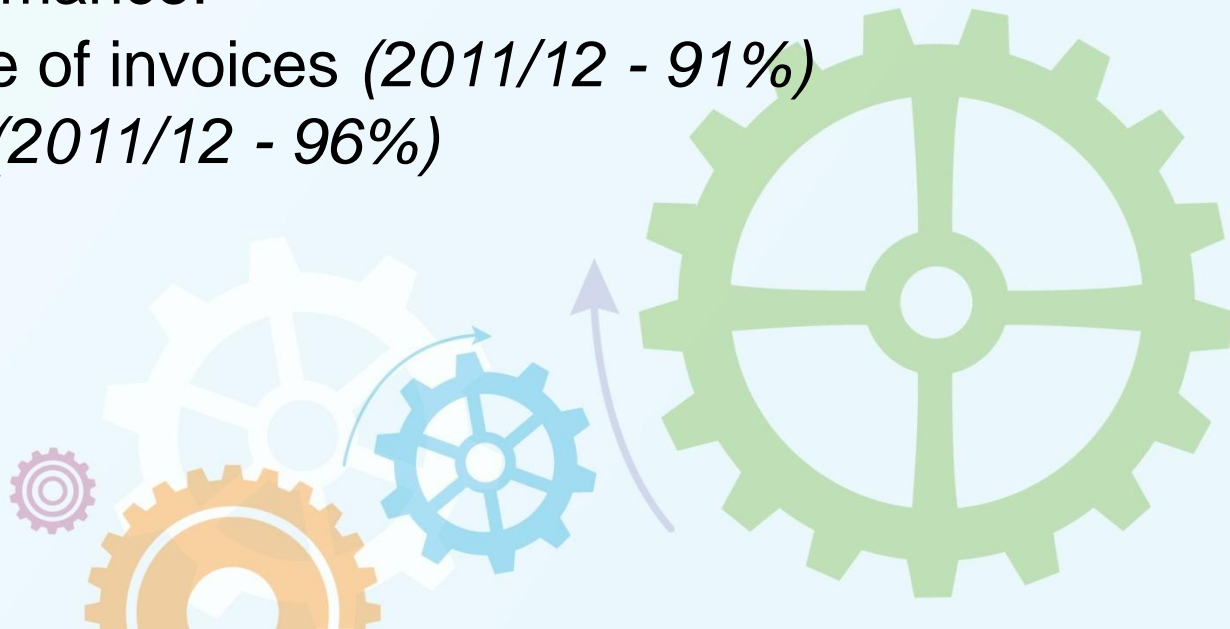


Where We Invested This Year

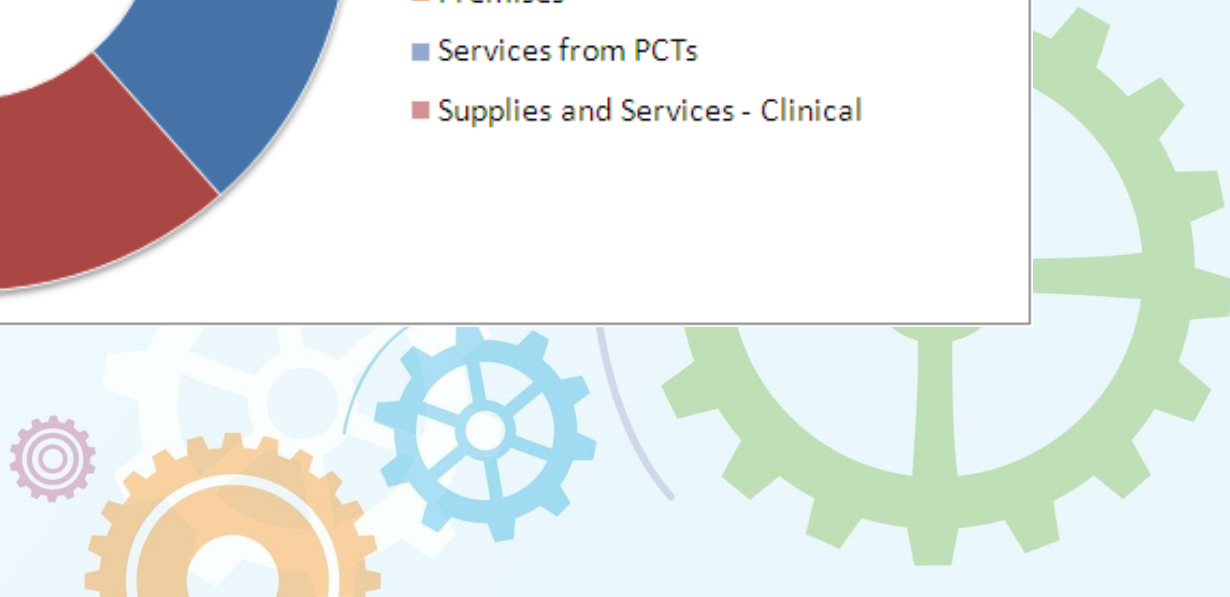
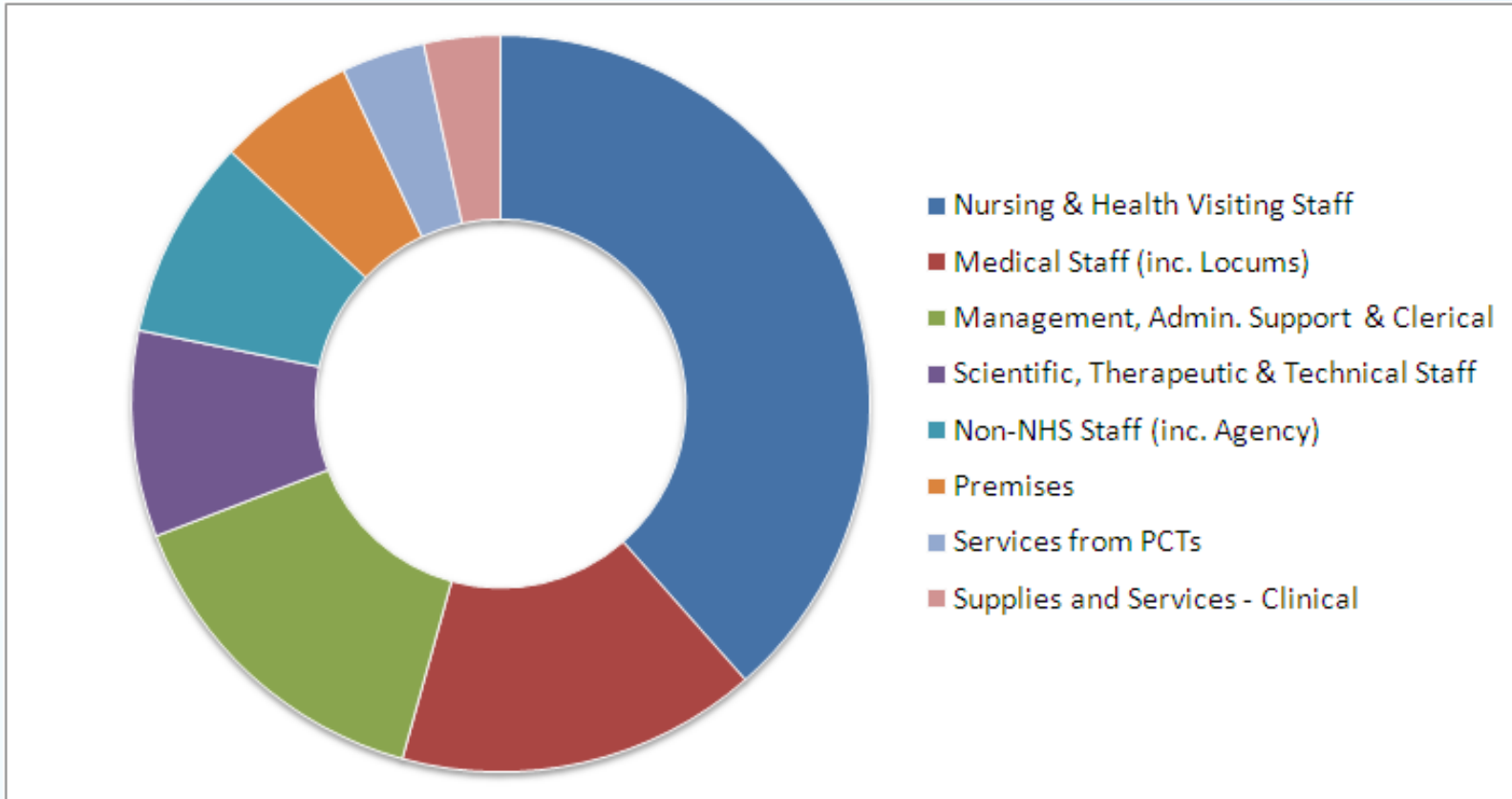


Public Sector Payment Policy

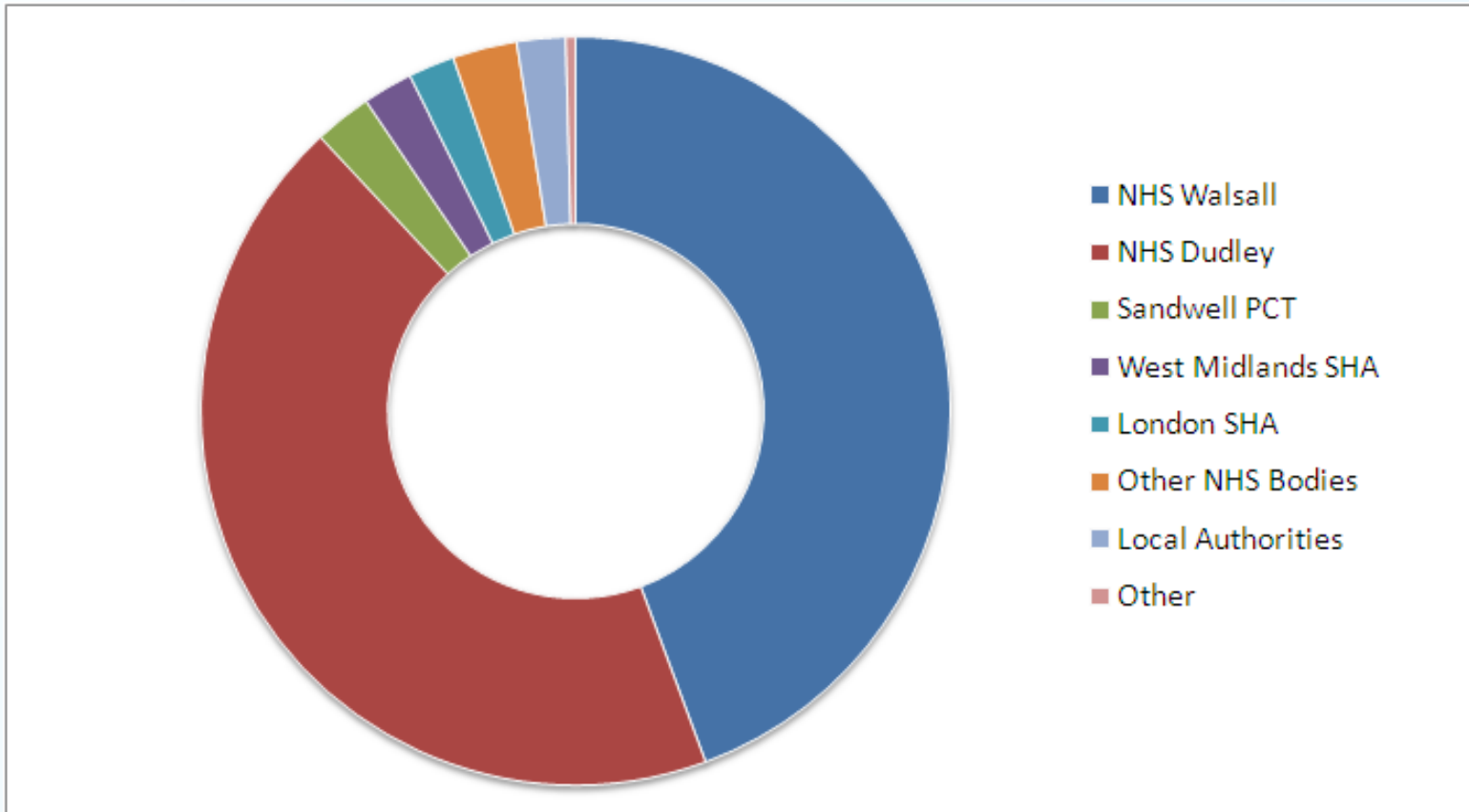
- Important measure in times of economic difficulty to support our suppliers
- Target to pay all undisputed invoices within 30 days of receipt of valid goods or invoice
- Non NHS Performance:
 - 90% by volume of invoices (2011/12 - 91%)
 - 96% by value (2011/12 - 96%)



Where Your Money Goes



Where Our Money Comes From



Looking Forward

- We face a very challenging financial environment but to date we are on track to meet all the Trust's financial statutory duties for 2013/14
- Our future plans are under enhanced scrutiny as part of our Foundation Trust application
- We need to ensure the Trust is financially strong to continue to provide high quality services in a difficult economic climate



THE FUTURE?

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Looking forward – our environment

- Emphasis on quality and performance
- Significant financial challenges
- Personalization and Personal Budgets
- Provider competition and Any Qualified Provider
- ‘Payment by Results’ (PbR) for mental health
- New roles for regulators
- Rising demand for Mental Health services



Looking forward – our stakeholders and partners

- ‘HealthWatch’ and Health & Wellbeing Boards
- National Commissioning Board and Regional Structures
- Clinical Commissioning Groups
- Health Education through Local Education and Training Councils and Local Education and Training Boards
- Mental Health Institute



Looking forward – our focus

- Service transformation
 - Continue community service model improvements and begin work on older adults and acute pathways
- Drive quality through a roll out of customer care training and healthcare assistant programmes for staff
- Further engagement with Clinical Commissioning Groups to develop robust care pathways
- Progressing our sustainability programme



Thank you

Any Questions?

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